

**Sharon Steed** is an empathy consultant and keynote speaker. Her LinkedIn course <u>*Communicating with Empathy*</u>, has close to 300,000 views. Sharon stutters, and she uses her speech impediment to teach what empathy is and how to insert empathy actions into everyday behaviors. She's spoken at over 75 events in 11 countries spanning three continents on this topic, including a <u>TEDx talk</u> on empowering vulnerabilities.

Sharon's workshop, also called Communicating with Empathy, is an extension of her LinkedIn course; attendees will learn to operationalize empathy in their professional lives. Attendees will:

- 1. Gain practical communications skills that place the value on understanding and listening. This workshop focuses on communicating with empathy, so attendees will learn how to approach everyday interactions with patience and from a place of understanding. The result will be individuals that know how to speak with purpose, listen with intent and have more productive conversations with their coworkers.
- 2. Learn the behaviors that optimize collaboration and those that weaken it. Collaborative efforts will fall flat if everyone involved doesn't know how their behaviors play a role in that effort. This workshop teaches individuals how to work smoothly with colleagues and handle feedback as well as criticism from a place of empathy.
- 3. Learn how to meaningfully connect with their coworkers to inspire creativity and innovation on teams. One of the most meaningful parts of any hands-on workshop experience is cultivating creativity; the inspiration attendees gain from these types of events can boost moral and productivity in the office. This workshop will teach individuals how to continually reengage that feeling. Long after the event is over, attendees will know how to spark inspiration on their teams and be masters of connection.

<u>Code Heart Design</u> is an afternoon of creative inspiration that will reenergize attendees' passion for development and design, and it'll encourage explosive collaboration where the two overlap. This <u>half-day workshop</u> immediately precedes the conference on November 30, so attendees will spend an entire day learning practical skills that will enhance company culture from every direction.

If you are interested in attending the workshop, <u>tickets are available here</u>. If you want to send two or more people, we have special discounted rate for groups! For every two tickets you purchase, you get a third ticket complimentary.

Finally if you have any questions about the workshop or Sharon, feel free to send her an email at <a href="mailto:sharon@communilogue.co">sharon@communilogue.co</a>.

Join the workshop